

# opt**mail**

Franking machine



## Operator Manual

Please read this operator manual before using the optimail franking machine.  
Please keep the manual near the optimail at all times for reference.

*Quick reference* The quick reference gives you an overview of the most frequently used functions.

The following keywords and symbols identify the safety tips in this operator manual.



**Warning!** indicates a potential hazard which may result in injury.

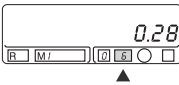


**Caution!** indicates a potential hazard that may result in damage to the optimail or impair the franking process.

The following symbols and graphic representations are used in this operator manual:




A tip offers advice or additional suggestions for improving the operation.

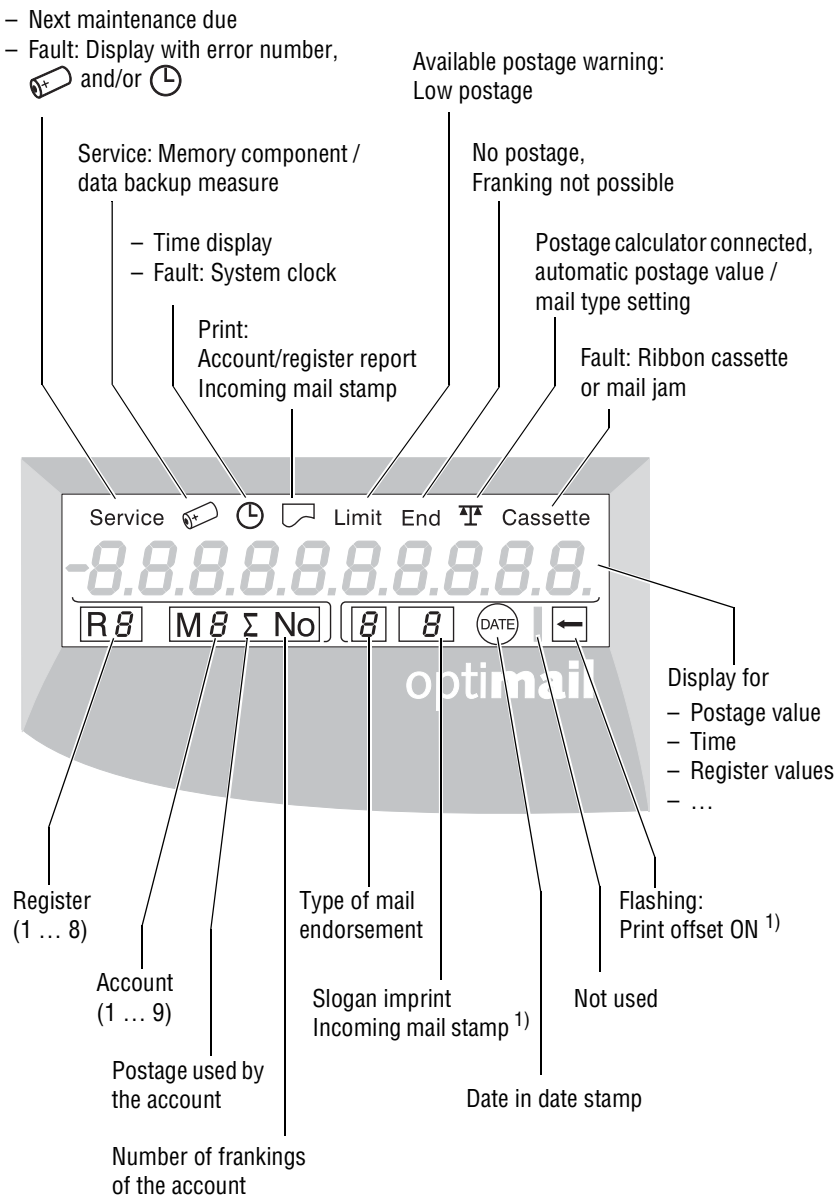


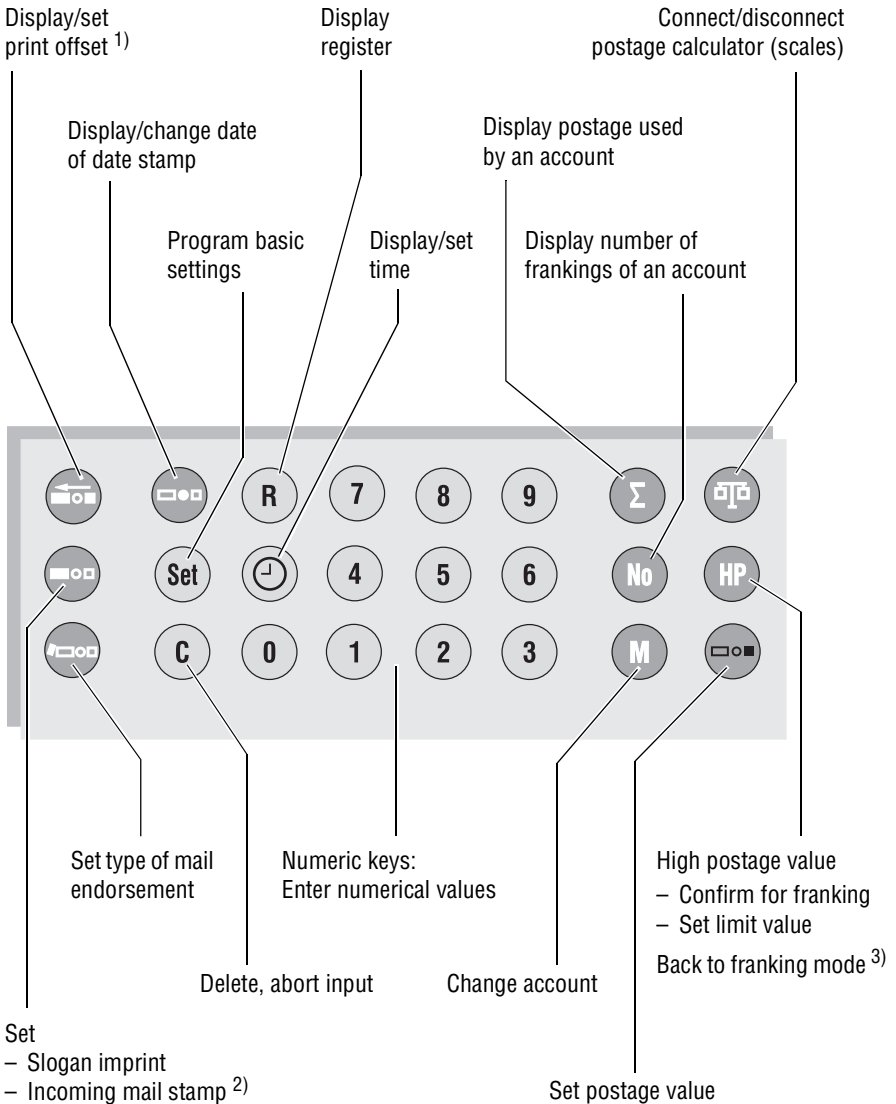
Displays show the inputs and current settings. Fields which refer to the text have a dark background. An arrow points out a field to which you should pay special attention.



The keys to be pressed are highlighted in the key field symbol.

In the example: Press the Postage value  key.





*Legend*

1) in incoming mail stamp mode only

2) optional, only if special incoming mail stamps are ordered

3) close "incoming mail stamp mode" or "account/register report print mode"

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# 1 Safety tips

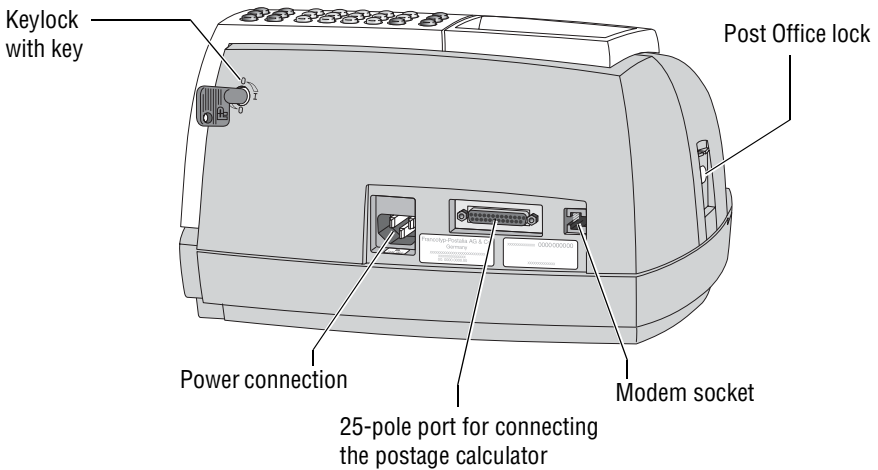
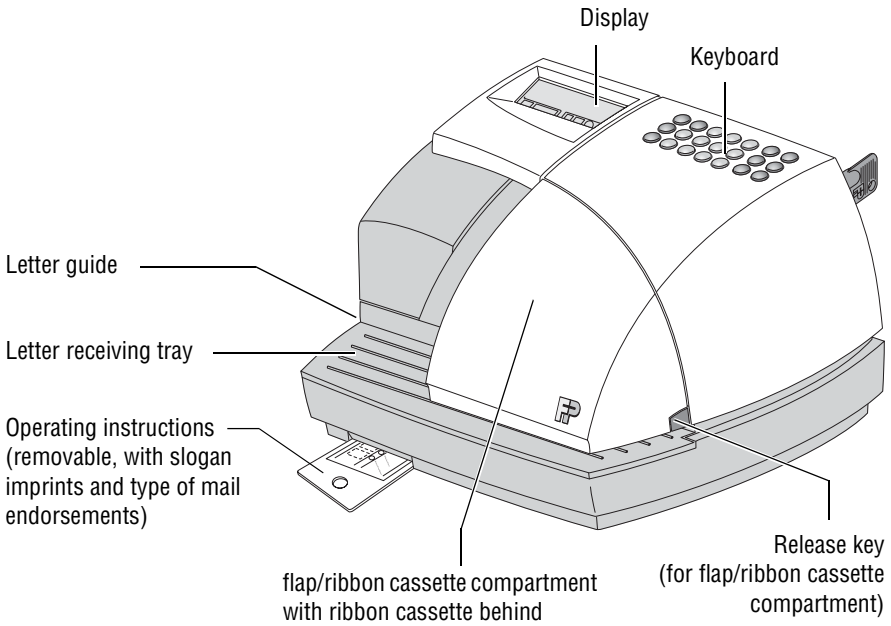
The optimail is a fully electronic franking machine for franking letters.

The optimail complies with the pertinent safety regulations for office information equipment. Please observe the following tips for your own safety.

- Use only the power and interface cables supplied with the machine by Francotyp-Postalia. Make sure that connecting cables are not damaged.
- Connect the optimail only to a grounded PE mains socket with 240 V AC.
- Make sure the socket for connecting the optimail is close by and the mains plug is easily accessible at all times.
- Switch off the optimail and all devices connected to it before plugging in or removing interface cables.
- Never plug in interface cables during a thunderstorm.
- Switch off optimail before cleaning the franking machine or moving it to another location.
- Make sure that no liquids or foreign objects penetrate the interior of the optimail. If this happens, pull out the mains plug immediately. Have the optimail checked by your local servicing dealer before using it again.
- Only have maintenance and repair work done by qualified personnel authorised by Francotyp-Postalia. Failure to do so will result in voiding of your warranty and loss of your postal licence. You will be liable for any damages.

The optimail is designed so that you can install and start it yourself. Please read the chapter “Instructions for installation and commissioning” in the appendix to this manual. You are also welcome to contact our Service department who will help you get started.

## 2 A short description of the optimail



## Things worth knowing about the optimail

The optimail is a franking machine for small mail volumes. It franks letters up to a thickness of 5 mm and self-adhesive franking labels.

### *Mode of operation*

All the information for the franking process is electronically stored. The memory component provides space for new slogan imprints.

The settings for the franking imprint can be selected quickly and easily at the push of a button. The LC display shows you the current settings at a glance. You only have to put the letter in place – the optimail takes the letter, franks it and ejects the ready to send letter to the right.

### *Very clean franking imprints Fast cassette change*

The thermal printing process provides a clean, smudge-proof imprint. The solid ink on the ribbon is heated up as it passes the thermal printhead. Under pressure, the liquefied ink penetrates the paper of the envelope and remains permanently bonded. The ribbon cassette is simple to replace with just a few actions.

### *TELESET*

You load postage with the TELESET process via a built-in modem – fast, comfortable and, if need be, 24 hours a day.

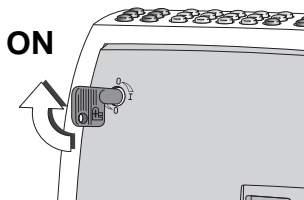
### *Extended functions*

- Automatic date setting.
- Separate registration and accounting of the postage costs for up to 9 accounts.
- Printing of account information and register data.
- Warning of high postage values and insufficient available postage.
- Incoming mail stamp function to register incoming mail.

### *Operation with postage calculator*

You can combine optimail with the flexiscale postage calculator from Francotyp-Postalia. flexiscale then controls setting of the postage value.

### 3 Switching optimail on/off



#### Switching on

- Insert the key in the keylock on the back of the optimail.
- Turn the key to the horizontal position (= ON).

#### *Self-test*

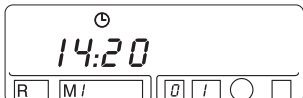
The optimail emits an acoustic signal and all segments are briefly visible in the display.

#### *Ready for franking*



The optimail displays today's date after the self-test. After about 3 seconds, the display changes and the last set postage value appears. The optimail is ready for franking.

#### *Sleep mode*

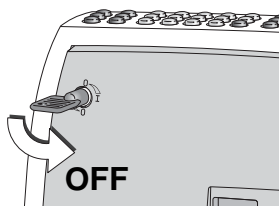


If the optimail is not used for about one minute, i.e. no frankings are made or no key is pressed, the franking machine switches over to the time display.

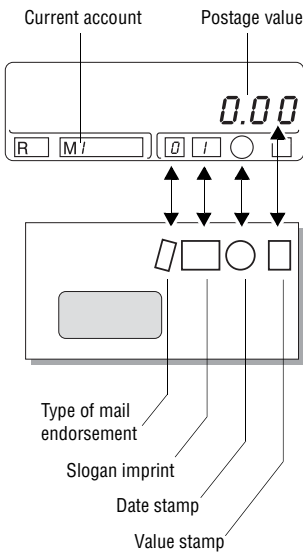
Reactivate the optimail with the key .

#### Switching off

- Turn the key to the vertical position (= OFF).
- Remove the key. Your optimail is now safe from unauthorised use.



## 4 Franking



The display shows all the settings for the franking imprint at a glance:

- Postage value for the value stamp
- Slogan imprint
- Type of mail endorsement
- Date specification for the date stamp.

The symbolic representation of the stamp in the display makes orientation easier.

You will also find the stamp image symbol on the keys for setting the franking imprint. The assigned field is shown filled on the respective keys.



You can test the current printing settings in a trial run. Set the postage value "0.00" for trial runs.

### *Input errors*

The optimail will not accept incorrect inputs. An acoustic signal warns you that the setting is not possible with the entered values. The previous setting reappears in the display.

You can delete wrong entries with the key **C**. The optimail aborts the setting and shows the previous setting in the display.


## 4.1 Setting the postage value



- Type the desired postage value in pence with the numeric keys.

You can check the entered number sequence in the display.



- Confirm with the  key.



The display shows the set postage value with decimal point.



### Message “High postage value”


If an acoustic signals sounds and “HP” and the postage value flash in the display after confirming the postage value, the “High postage value” is exceeded. In this way the optimail helps you to avoid overfranking and loss of postage.



If you want to frank with the set postage value ...

- Confirm the displayed postage value with the  key again.

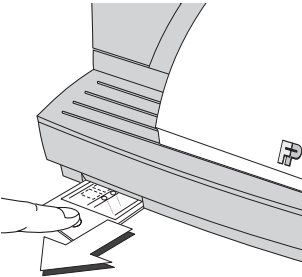
If you have accidentally set too high a postage value ...

- Type a new postage value.
- Confirm with the  key.



Read Chapter 8.3 to find out how to change the limit for the “High postage value” message.

## 4.2 Setting the slogan imprint



Francotyp-Postalia can equip the optimail with up to 9 different slogan imprints according to the customer's wishes.


The available slogan imprints and the assigned numbers can be found as operating hints on the optimail (can be pulled out at the front left).



- Enter the number of the desired slogan imprint.

**N. B.:** If you are using an optimail with the DX feature, the slogan imprint 9 is reserved for DX mail frankings. Read Chapter 9.

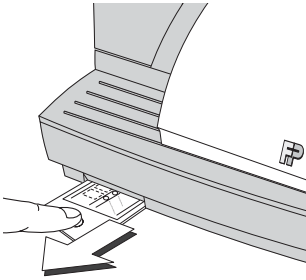


- Confirm with the  key.



The number of the set slogan imprint appears in the appropriate field of the stamp image symbol.

### 4.3 Setting the type of mail endorsement




Specific types of mail can be marked with the respective endorsement imprint (e.g. FIRST CLASS, Special Delivery, Overseas Mail).

The available type of mail endorsements and the assigned numbers can be found as operating hints on the optimail (can be pulled out at the front left).



- Enter the number of the desired type of mail endorsement.



- Confirm with the  key.




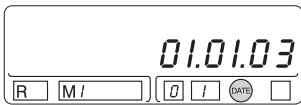
The number of the set endorsement appears in the appropriate field of the stamp image symbol.

## 4.4 Date in date stamp / print without date

The built-in clock sets the date for the date stamp automatically.


### Show date

- Press the  key.



The displayed date appears in the date stamp when franking.




- You can end the date display with the  key. The display shows the postage value again.

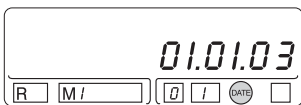


Read Chapter 8.1 to find out how to change the date of the system clock.

### Printing the date stamp without a date


The optimail allows the date to be omitted from the date stamp.

- Press the  key.



The optimail shows the set date.



- Press the  key.



The optimail returns to the postage value display. Short signal tones and the flashing "DATE" indicate that the date stamp contains no date.

**Printing the date again**

- Press the key. The optimail shows the set date.
- End the date display with the key. The display shows the postage value again.

**4.5 Changing the account**

The optimail can record and evaluate frankings separately according to accounts. In Chapter 5 you will find detailed information about the account function.

To record frankings for an account:

- Enter the desired account number.

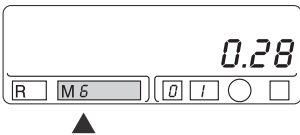


**N. B.:** If you are using an optimail with the DX feature, the account 9 is reserved for DX mail frankings. Read Chapter 9.

- Confirm with the key.

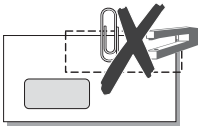
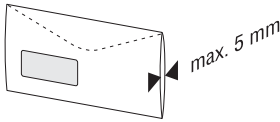


The selected account number appears in the "M" field.



All subsequent frankings are recorded for this account. The account remains set until you select a new account.

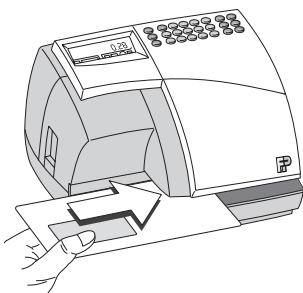
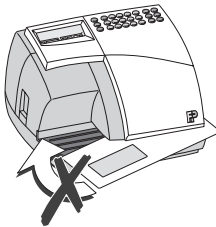
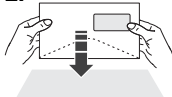
## 4.6 Positioning and franking a letter



1.



2.



**Caution!** By simple preventive measures and special care when positioning letters, you can avoid gaps in the imprint, tearing the ribbon and damaging the thermal print head:

- You can frank letters up to a thickness of 5 mm. The difference in thickness in the printing area in letters containing several sheets can lead to an irregular imprint. In this case, frank the empty envelope or use the franking labels.
- Use envelopes with as smooth a surface as possible. This gives optimum imprint quality.
- Make sure you remove all staples and paper clips from the area around the imprint.
- Before imprinting, knock the upper edge of the envelopes against a smooth underlay. By aligning the content of the letter with the upper edge of the envelope you get an even surface to achieve better franking imprints.
- It is best to let go of normal format letters (DL, C6) during franking. Give large envelopes (C5, B4) a little support.
- Under no circumstances should you attempt to straighten the envelope whilst it is running through.

### How to feed a letter

- Place the letter on the letter receiving tray:
  - The side to be printed facing upwards, the address field visible.
  - The top edge must be against the letter guide.
- Push in the letter in the direction of the arrow until the optimail grips the letter.

As soon as the mail sensor detects a letter, a roller presses the letter against the ribbon and print head – the franking starts. The franked letter is ejected to the right.

## 5 Account function

With the account function, the optimail offers a tool for recording and evaluating the incurred postage costs. Nine account memories are available. Accounts may be the divisions/departments of a company or individual companies in shared office facilities.

*Record* Simply set the desired account for franking. The optimail stores the number and value of frankings.

*Evaluate* You can read the number and postage used in £ for every account. You can also print out an account report of all accounts if you want to.

### 5.1 Showing account data



#### Reading postage used by an account

- Enter the desired account number (1-9).

Remember that account no. 9 has a special significance when using an optimail with the DX feature. See Chapter 9.



- Confirm with the  $\textcircled{M}$  key.

The selected account number appears in the "M" field.

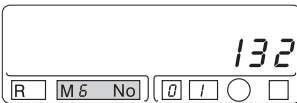
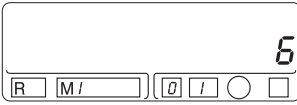


- Press the  $\textcircled{\Sigma}$  key.



The optimail displays the postage costs which have been accumulated since the last time the counter was reset to zero.





## Reading the number of frankings for an account

- Enter the desired account number (1-9).

Remember that account no. 9 has a special significance when using an optimail with the DX feature. See Chapter 9.

- Confirm with the **(M)** key.

The selected account number appears in the “M” field.

- Press the **(No)** key.

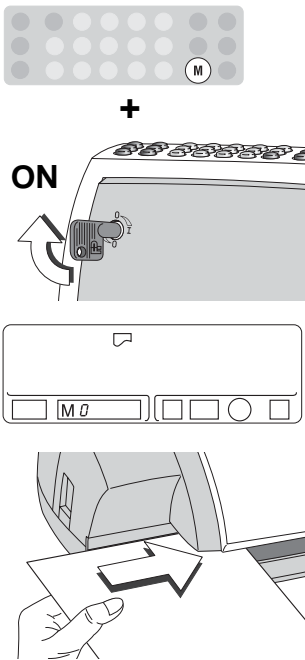
The optimail shows the number of value frankings which have been made for this account since last resetting the counter to zero. Zero frankings are not recorded.

## 5.2 Printing an account report


The account report contains the account information (postage used and quantity) of all accounts and the register states of your optimail.

### Account report (sample)

Account	Pieces	Amount (£)	Meter Number:	123456
M1:	3	4,59	Date Printed:	01.01.03 / 10:26
M2:	4	4,48	R1: Available Postage	£ 194,56
M3:	0	0,00	R2: Postage Used	£ 105,44
M4:	0	0,00	R3: Total Postage	£ 300,00
M5:	7	12,37	R4: Total Pieces	164
M6:	132	73,92	R5: High Postage	£ 2,00
M7:	0	0,00	R6: Limit Postage	£ 100,00
M8:	18	10,08	R7: Status	0000001
M9:	0	0,00	R8: Total Prints	182

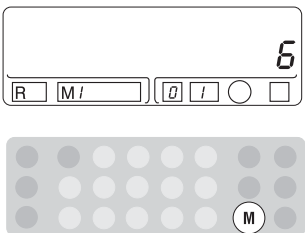


The optimail must be switched off.

- Keep the key **(M)** pressed and switch on the optimail with the keylock.
- You can release the key as soon as “M 0” for the account and the printing symbol  are visible in the display.
- Insert a franking label or any sheet as normal. The optimail prints the account report.
- You return to the franking function with the **(HP)** key.

### 5.3 Deleting account information

To delete account information, reset the postage used counter and the quantity counter individually to zero.



- Enter the number of the account.
- Confirm with the **(M)** key.

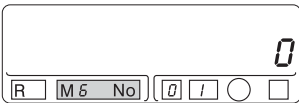
The selected account number appears in the “M” field.



### Set the postage used counter to zero

- Keep the  $\Sigma$  key pressed and press the C key briefly.

The postage used counter is deleted for the set account. The optimail displays “0.00” for the postage used.



### Reset quantity counter to zero

- Keep the No key pressed and press the C key briefly.

The quantity counter is deleted for the set account. The optimail displays “0” pieces.



The account “0” cannot be deleted directly. The total postage used and total quantity of all accounts are stored under account “0”. When the information of individual accounts is deleted, the appropriate values are subtracted from account “0”.



If you are using an optimail with DX feature, the frankings for the DX service are booked to account “9”. You cannot delete account “9” in this configuration.

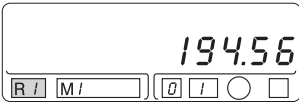
## 6 Displaying and printing register values

The optimail saves important parameters and postage used information in registers.

You can have the individual registers shown in the display and printed as an overview together with the account evaluation.

The following information is stored in the individual registers:

<b>R 1</b>	Available Postage available postage in £
<b>R 2</b>	Postage Used Sum of all frankings in £
<b>R 3</b>	Total Postage Sum of all loaded amounts in £
<b>R 4</b>	Total Pieces – number of all value frankings (not including zero frankings)
<b>R 5</b>	High Postage – set limit for the “HP” warning (in £)
<b>R 6</b>	Limit Postage – set limit for the low postage warning (in £)
<b>R 7</b>	Status – information about machine settings for the service technician
<b>R 8</b>	Total Prints – number of all franking imprints (including zero frankings)



### Show register values

- Enter register number (1-8).
- Confirm with the **R** key.

The register value appears in the display. You will see the appropriate register number in the “R” field.



You return to the postage value display function with the **C** key.

### Printing register values

The register values and account information are summarised in the account report. Read Chapter 5.2 to find out how to print the account report.

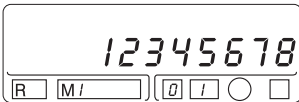
## 7 Loading postage – TELESET

You load the postage directly into the optimail with the built-in modem by this procedure. The loading process runs automatically after entering your personal identification number and the desired amount.

- Make sure the optimail is connected to the telephone socket.
- Switch on the optimail as usual and wait until the last set postage value appears in the display.
- Make sure the scales function is switched off.
- Type the 8-digit personal identification number (PIN) of your optimail (“12345678” in the example).



*Enter your PIN*




Please take the personal identification number (PIN) for your optimail from the PIN card.



**Caution!** The optimail locks after 8 attempts to confirm a false personal identification number (PIN). Your optimail can only be released for franking and loading postage again by the after-sales service.

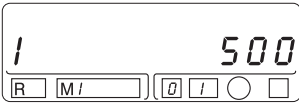


- Confirm with the  key.



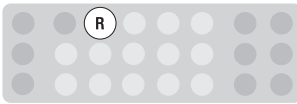
You are now in the call postage mode. The position number 1 and the amount in £ used for the last postage loading (1,000.- £ in the example) appear in the display.

Enter the desired amount



- Leave the amount as it is or overwrite with a new value (500.- £ in the example).

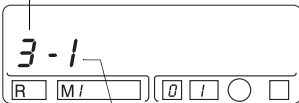
Permissible amounts for calling postage:  
From 10 to a maximum 10,000 £ in steps of 100.  
The optmail will not accept impermissible amounts/  
incorrect inputs. The amount last used then  
reappears in the display.



- Confirm the desired amount with the **(R)** key.

Position: 1 – enter amount

- 3 – establish connection
- 4 – connection established
- 5 – data exchange
- 6 – postage loaded
- 9 – No postage loaded



Counter for call repetitions

The loading process now continues running automatically. The displayed position numbers in the left of the display provide information about the current status (connection established, data exchange...).

*...completed successfully*

The postage is loaded when an acoustic signal sounds and the postage value appears in the display.

- Check the new available postage (register R1).  
To do this, press the keys **(1)** and **(R)** one after another.

*...failed*

No postage has been loaded if position “9” appears in the display. Try again. You will find help for TELESET errors in Chapter 13.2.

### Abort TELESET

You can abort the procedure as long as the connection to the TELESET data centre has not yet been established. To do so:

During entry of the amount (Position "1")

- Press the **(C)** key.

The amount is cleared from the display. You can enter a new amount and continue the postage call or exit the postage call mode with the **(C)** key.

During connection setup (Position "3")

- Press the **(C)** key.

The optimail aborts postage call. The display shows the postage value again.



**Technical note:** Please do not use telephones connected to the same telephone socket (431a) during postage loading if possible. Unnecessary charges may be incurred when you lift and do not replace the telephone handset during the loading process. The modem cannot terminate the charged connection.



Call our hotline if you still have any problems.

For TELESET questions:

**09063650805**

For other technical questions:

**01322 405500**

*or*

email to **enquiries@fpmailing.co.uk**

## 8 Basic settings


### 8.1 Setting the date

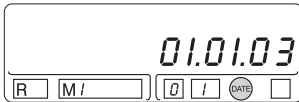
The battery buffered clock provides the current date and time. The set date appears in the date stamp when franking.



- Enter 2 digits each for the day, month and year for the new date.  
Example: 010103 for the 1st of January 2003.




- Confirm the entered date with the  key.



You will see the set date and “DATE” in the stamp image symbol.



- End the date display with the  key. The display shows the postage value again.


The optimail will not accept incorrect date inputs. The last set date reappears.

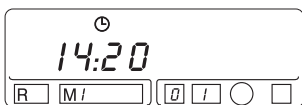
### 8.2 Setting the time



- Enter 2 digits each for the hours and minutes of the new time.  
Example: 1420 for 14.20 h.



- Confirm the input with the  key.



The new time and the clock symbol appear in the display 🕒.

The postage value reappears in the display after about 2 seconds.

The optimail will not accept incorrect time inputs. The time last set is retained.



If the built-in clock stops, your optimail indicates this by repeated “beeping and flashing” of the date symbol “DATE” when switching on. Franking is not possible in this state. In this case, please reset the date and time (➤ Chapter 8.1 and 8.2). If this does not work or this problem occurs repeatedly, please contact Service.

### 8.3 Setting a high postage value

The “High postage value” function indicates when the postage value exceeds the set limit. The “High postage value” is set to 1.08 £ at the factory.



- Type the desired “High postage value” (in the example: 108 for a limit of 1.08 £).



- Press the **Set** key. The value disappears from the display.



- Press the **HP** key.

The new limit is stored. The postage value display reappears.



You can have the set “high postage value” displayed (register 5): To do this, press the keys **5** and **R** one after another.

## 8.4 Set limit value for the low postage limit

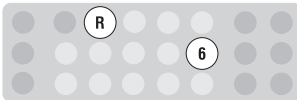
The “Available postage value” warning indicates when the available postage drops below the set limit. The limit is set to 100 £ at the factory.



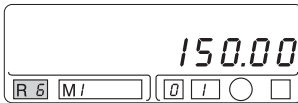
- Type the desired limit (in the example 15000 for a limit of 150 £).



- Press the **Set** key. The value disappears from the display.



- Press the keys **6** and **R** one after another.



The optimail shows the new limit (register R6).



You return to the postage value display function with the **C** key.

## 9 Using the DX feature *(optional)*

### 9.1 Things worth knowing about DX mail



DX mail is a private carrier. The optimail can frank mail for despatch by DX mail or by Royal Mail.

#### Conditions and special features

- The optimail must be equipped with the DX feature.
- No postage need be loaded for DX mail. No postage is required in register R1.
- The postage costs for the DX mail frankings are booked separately to account 9 (undeletable).
- The postage costs for DX mail are settled directly with the private carrier.
- The slogan imprint number 9 is reserved for DX mail.

### 9.2 Switching DX mode on / off on the optimail

If you are working without a postage calculator:

- Set slogan imprint 9


*or*

- Set account 9 on the optimail.

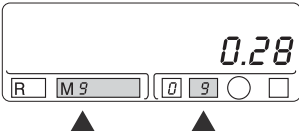
#### Set slogan imprint 9 (switch on DX mode)

- Enter slogan imprint number 9.



- Confirm with the  key.





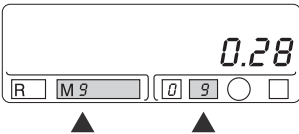
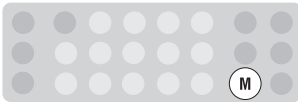
The number for slogan imprint 9 appears in the appropriate field of the stamp image symbol. At the same time account number 9 is activated and displayed in the “M” field. The stamp imprint for DX mail is set.

#### Set account 9 (switch on DX mode)

- Enter account number 9.



- Confirm with the **M** key.



The account number 9 appears in the “M” field. At the same time the number for the slogan imprint 9 is activated and displayed in the appropriate field of the stamp image symbol. The stamp imprint for DX mail is set.

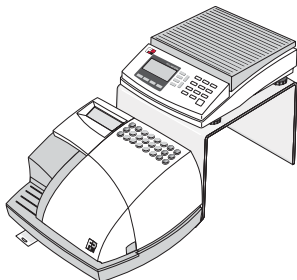
The optimail is now ready for franking for despatch by DX mail.

Frank your mail as usual. The frankings are booked to account 9.

#### Switching off DX mode



- Set any other account (1-8) on the optimail  
*or*  
select another slogan imprint.

### 9.3 Switching DX mode on / off on the flexiscale postage calculator




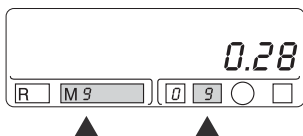
When you are working with the flexiscale postage calculator, switch the DX mode on and off on the flexiscale.

#### Switching on DX mode

- Make sure that
  - the flexiscale is connected to optimail
  - both devices are ready for operation
  - the scales function is switched on on the optimail (display must show the scales symbol ).
- Press the blue button  on the flexiscale.

The flexiscale opens the menu for selecting the carrier.


- Select DX mail and confirm with .




The flexiscale is now set to calculation of postage for despatch with the private carrier DX mail.

Account 9 and slogan imprint 9 are set automatically on the optimail. The stamp imprint for DX mail is set.

#### Switching off DX mode

- Press the blue button  on the flexiscale.

The flexiscale opens the menu for selecting the carrier.

- Select Royal Mail and confirm with .

flexiscale and optimail are set to Royal Mail again.



**Caution!** If you only switch off the DX mode on the optimail, DX mail remains set on the flexiscale.

## 10 Using the incoming mail stamp function

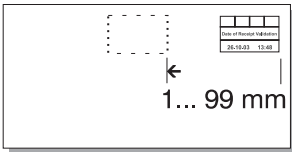
### 10.1 Things worth knowing about incoming mail stamp

Date of Receipt Validation			
26.10.03		13:48	

You can use the incoming mail stamp function to register your incoming mail. It uses the franking machine's date, time and printing unit. Adjusting/ changing date and time is possible in franking mode only.

You receive a standard incoming mail stamp as the basic equipment (see illustration). On request, special stamps to your specifications can be installed. A stamp area of 30 x 120 mm is available for your text and graphic designs.

You can print the incoming mail stamp on envelopes up to 5 mm thick or directly on documents.

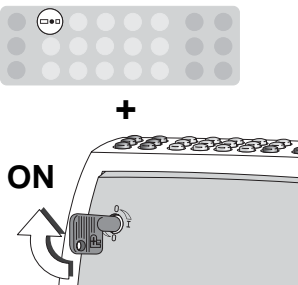


The optimail prints the incoming mail stamp around 8 mm from the upper edge and 10 mm from the right-hand edge of the incoming mail.

You can set a print offset to relocate the imprint up to 99 mm to the left.



To print the incoming mail stamp on another area of the envelope, you can insert the incoming mail folded. Please note the maximum processable thickness (5 mm).

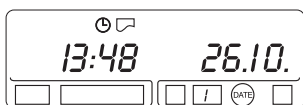
### 10.2 Stamping incoming mail



#### Starting incoming mail stamp mode

The optimail must be switched off.

- Press and hold the  key and switch on the optimail using the key-operated switch.
- As soon as the  symbol appears in the display, you can release the key.



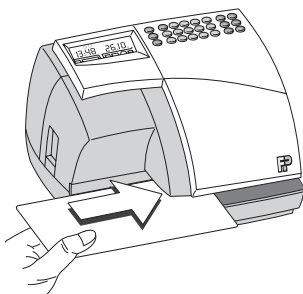
**The incoming mail stamp mode is active,** which can easily be seen in the display by time, date and the ⌚ and (DATE) symbols. The 🗨 symbol indicates readiness for printing.

The following incoming mail stamp settings are active after switching on:

- Date and time.
- Standard incoming mail stamp (incoming mail stamp no. 1)
- No print offset.

### Adjusting the settings

- Date and time can only be set in franking mode. Switch to franking mode with the (HP) key and adjust date and time as normal (↗ Chapter 8.1 and 8.2).
- For setting a print offset read Chapter 10.3 on page 35.
- If several incoming mail stamps are available, you can select the imprint. Read Chapter 10.4 on page 36.



### Printing the incoming mail stamp

Please note information on handling of the letters on page 17.

- Insert the incoming mail (envelope or document) on the letter receiving tray so that the side to be printed is face up.

Date of Receipt Validation			
26.10.03		13:48	

The optimail grips the incoming mail, prints the incoming mail stamp and ejects it to the right.



For stamping thin paper you should place a sheet of paper (e.g. copying paper) under the incoming mail.

### Closing incoming mail stamp mode and switching to franking mode



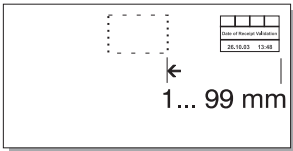
- Using the **(HP)** key, you can switch directly into franking mode without restarting.

All settings from the incoming mail stamp mode (different incoming mail stamp, print offset) are lost.

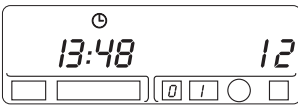


In incoming mail stamp mode you can also switch off the optmail with the key-operated switch as normal.

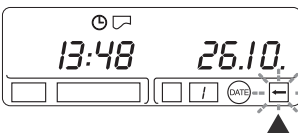
## 10.3 Setting a print offset



The optmail prints the incoming mail stamp around 10 mm from the right-hand edge of the incoming mail. You can set a print offset, and thus increase the distance by a maximum of 99 mm.



- Enter the desired distance with the numeric keys (in the example 12 mm).
- Confirm with the **(000)** key.



A flashing arrow pointing to the left shows that the imprint has moved.

Pressing the **(000)** key shows the set print offset.


### Switching off the print offset

- Enter "0" for the print offset.
- Confirm with the **(000)** key.

## 10.4 Selecting another incoming mail stamp *(optional)*

Francotyp-Postalia can equip the optimail with additional incoming mail stamps according to the customer's wishes.



- Enter the number of the desired incoming mail stamp.
- Confirm with the  key.



The current setting appears in the display.

## 11 Using optimail with the postage calculator

### 11.1 Connecting the postage calculator

You can connect a Francotyp-Postalia postage calculating letter and parcel scales (postage calculator) to the standard 25-pole port. The necessary data transmission cable is delivered with the FP postage calculator.

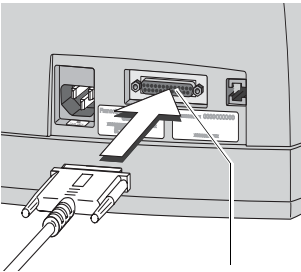


**Caution!** Switch off the optimail and the FP postage calculator before plugging or removing the data transmission cable.



**Caution!** Read the operator manual of the FP postage calculator before connecting it to the optimail.

- Switch off the optimail and the FP postage calculator.
- Connect the FP postage calculator to the 25-pole port of the optimail with the data transmission cable.
- Screw the plugs of the data transmission cable to optimail and the FP postage calculator.
- Switch on the optimail and the FP postage calculator.



25-pole port / connecting the postage calculator

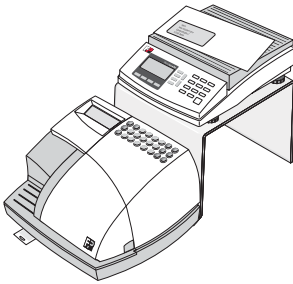



The FP postage calculator used and the factory set machine parameters of the optimail influence the interaction of these two devices. Our after-sales service will be glad to help you set up your system optimally.


## 11.2 Weighing and franking



**Caution!** Read the operator manual of your postage calculator. Familiarise yourself especially with safe handling of the FP postage calculator.



- Switching on the FP postage calculator and optimail.
- Press the  key on the optimail.

The scales symbol  in the display indicates that the optimail is ready to accept data from the postage calculator.

- Select the desired mail data on the FP postage calculator.
- Place the mailpiece on the weighing tray.

The FP postage calculator determines the weight and calculates the right postage value.

The postage value and the endorsement setting (optional) are transferred automatically to the optimail.

An acoustic signal signals the end of data transmission. The optimail displays the new settings.



- Check the other settings for the franking imprint (slogan imprint, date ...) if necessary.
- Remove the mailpiece from the weighing tray and frank it in the usual way.

### Franking further mailpieces ...


- Place the mailpiece on the weighing tray.
- You can frank the mailpiece when the data have been transferred to the optimail.
- Place the next mailpiece on the weighing tray.
- and so on.



### Hints for operation with the postage calculator

- Type of mail endorsements are only automatically set if your FP postage calculator is harmonised with the endorsement imprint data saved in your optimail. Read the operator manual of your FP postage calculator for instructions on setting up this function.
- The optimail is configured to standard such that the postage value transferred by the postage calculator is only valid for one franking.
- Proceed as follows when you want to frank a stack of identical mailpieces: Weigh and frank one of the mailpieces in the normal way. Then switch off the scales function. You can now frank any number of further mailpieces with the displayed postage value.
- The “High postage value” function is switched off as long as an FP postage calculator is controlling the postage value setting on the optimail.

### Switching off the scales function

- Press the  key on the optimail.

The scales symbol  in the display goes out.

The connection to the FP postage calculator is interrupted. You reset the postage value on the optimail by hand.

## 12 Maintenance and care

For security reasons, maintenance and repair may only be performed by our after-sales service points registered with the Post Office authorities.

Have your franking machine cleaned and serviced regularly by the after-sales service. This guarantees long-term, trouble-free operation. Ask about our low-cost care and maintenance agreement.

You can do the following work yourselves.

- Cleaning the outside of the housing (↗ Chapter 12.1)
- Changing the ribbon cassette (↗ Chapter 12.2).

### 12.1 Cleaning



**Warning!** Make sure that no liquids or foreign objects penetrate the interior of the device. If this happens, pull out the mains plug immediately. Have the optimail checked by your local servicing dealer before using it again.

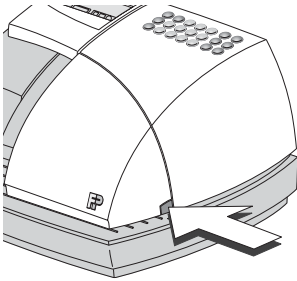
- Switch off the optimail.
- Clean dirt from the housing with a slightly damp cloth. You can also use a commercially available washing-up liquid.

## 12.2 Changing the ribbon cassette

The message "Cassette" in the display indicates when you need to change the ribbon cassette.



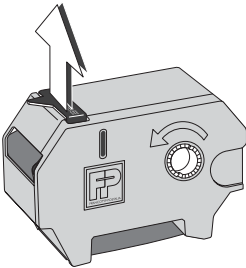
**Caution!** Only use original ribbon cassettes from Francotyp-Postalia.



- Open the flap of the ribbon cassette compartment by lightly pressing the release catch.

The flap swings up automatically to the stop.

- Pull out the used ribbon cassette to the front.



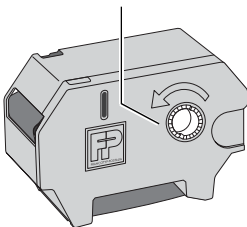
- Remove the new ribbon cassette from its packing and remove the transport fixture (red paper strip).



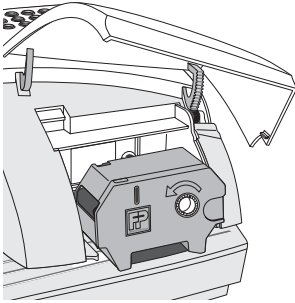
**Caution!** Make sure you do not crease or tear the ribbon when inserting it. This prevents breaking of the ribbon.

Make sure the edges of the ribbon do not fold over. Creased ribbons are thicker and prematurely fill the used ribbon spool.

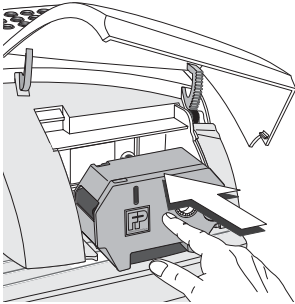
Ribbon spool



- Tensioning the ribbon. Turn the white ribbon spool in the direction of the arrow.



- Place the ribbon cassette on the letter receiving tray with the ribbon facing downwards.



- Push in the ribbon cassette carefully to the stop. The ribbon cassette must slide easily into the holders in the cassette compartment.
- Close the flap. The catch snaps in tangibly.
- Acknowledge the message with the **C** key.



Labels attached to the letter receiving tray and the inside of the cassette compartment provide additional information about changing the cassette.

## 12.3 Disposal

Francotyp-Postalia is the first franking machine manufacturer to offer a recycling concept for accessories. Your ribbon cassettes are granulated at the FP recycling centre and put back into production. Help us. The environment will be grateful.

When you wish to scrap your optimail, please observe the legal regulations for the environmentally friendly disposal of electronic equipment. Our after-sales service will be glad to help and advise you.

## 13 Error messages and tips for helping yourself



**Caution!** Do not remove any parts of the housing. Only have maintenance and repair work done by qualified personnel authorised by Francotyp-Postalia. Otherwise your warranty will be voided and you could lose your Post Office licence. You will be liable for any damages.

You can eliminate minor faults and problems with the optimail yourself. In this chapter you will find help and tips for eliminating and avoiding faults.

### 13.1 Error messages – device faults

The self-diagnosis system of the optimail gives you information about the respective operating state.





*Acoustic signal*


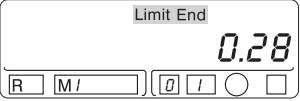




An acoustic signal is sounded in the case of operating errors. The optimail does not accept the input/action.

*Error messages in the display*

The optimail signals errors and warning with the appropriate error messages in the display. You will find the possible error messages and what to do in the event of a fault in the following list.

Error message	Possible cause and remedy
<p>The display shows "Service" and "0.28". Below the display are buttons labeled R, M, and a set of four icons: a square with a circle, a square with a vertical line, a circle, and a square.</p>	<p>"Service" <u>without</u> error code/<u>without</u> other symbols: Next service is due.</p>
<p>The display shows "Service", "01", and "0.28". The control buttons are the same as in the first row.</p>	<p>"Service" + two-digit error code For the error codes <b>01</b> to <b>18</b>: <u>Always</u> call Service!</p>
<p>⋮</p>	
<p>The display shows "Service", "18", and "0.28". The control buttons are the same as in the first row.</p>	

Error message	Possible cause and remedy
 <p>The display shows 'Service' at the top left. The main display area shows '19' on the left and '0.28' on the right. Below the main display are several control buttons: 'R', 'M/I', and a row of four buttons: a square with '0', a square with 'I', a circle, and a square.</p>	<p>Error code <b>19</b> appears for a limited time: Values are stored incorrectly in the account memories. Delete all the account information or call Service ( ↗ Chapter 5.3).</p> <hr/> <p>Error code <b>19</b> appears <u>and optimail is locked</u>: Call Service!</p>
 <p>The display shows 'Service' at the top left. The main display area shows '20'. Below the main display are several control buttons: 'R', 'M/I', and a row of four buttons: a square with '0', a square with 'I', a circle, and a square.</p>	<p>Switch off the optimail, wait briefly and switch back on. If the fault is not eliminated after switching on and off several times, call Service.</p>
 <p>The display shows 'Service' at the top left. The main display area shows '21' on the left and '01.01.03' on the right. Below the main display are several control buttons: 'R', 'M/I', and a row of four buttons: a square with '0', a square with 'I', a circle, and a square.</p>	<p>If error code <b>21</b> appears when switching on: A letter was already inserted when switching on. Remove the letter. Confirm the error messages with the <b>C</b> key. If the error cannot be eliminated like this, call Service.</p>
 <p>The display shows 'Service' at the top left. The main display area shows '23' on the left and '0.28' on the right. Above the '0.28' is a 'Cassette' icon. Below the main display are several control buttons: 'R', 'M/I', and a row of four buttons: a square with '0', a square with 'I', a circle, and a square.</p>	<p><b>Caution! Jam!</b> Do not remove the jammed letter by force. The ribbon could tear.</p> <p><b>Always clear a mail jam like this:</b> Press any key (<b>except</b> the key <b>C</b>!) or switch off. The optimail releases the letter. Remove the letter. Then check the ribbon cassette. Remove the ribbon cassette and tighten the ribbon if necessary ( ↗ Chapter 12.2).</p>
	<p>If there is no mail jam, the ribbon cassette is empty. Press the key <b>C</b> – the optimail terminates printing and ejects the franked letter. Changing the ribbon cassette ( ↗ Chapter 12.2).</p>

Error message	Possible cause and remedy
	<p>No ribbon cassette inserted or the ribbon cassette is defective.</p> <p>Insert ribbon cassette (➤ Chapter 12.2).</p> <p>Acknowledge the error message with the <b>C</b> key.</p> <hr/> <p>The flap of the ribbon cassette compartment is not closed properly.</p> <p>Close the flap. Acknowledge the error message with the <b>C</b> key.</p>
	<p>No postage. The set postage value cannot be franked.</p> <p>Load new postage (➤ Chapter 7).</p>
	<p>Call Service.</p> <p> <b>Caution!</b> The optimail can only be used for another 3000 frankings or 3 months and then locks automatically.</p>
	<p>Call Service.</p> <p> <b>Caution!</b> The optimail can only be used for another 3000 frankings or 3 months and then locks automatically.</p>

### 13.2 Error messages – TELESET

If an error occurs during loading of postage, an error code is displayed. There are two types of errors:

- Temporary problems with establishing connection  
Error code starts with the letter “C”.
- Errors which lead to the loading process being aborted. Error code starts with the letter “E”.



#### “C” codes

The connection to the TELESET data centre is only temporarily disturbed. The procedure is repeated automatically up to 3 times.

Code	Error message Cause	Correction by		
		User	TELESET data centre	Servicing dealer
C 13	Link disrupted.	●		●
C 18	Line quality too poor.			●
C 14 C 23 C 39	Processing in TELESET data centre not possible at present (maintenance work).		●	
C 26 C 29	Modem has not received dial tone (Telephone line not connected?).	●		●
C 27 C 28	TELESET data centre busy or does not answer.	●	●	
C 31	Telephone number has changed. Call will be repeated automatically with new number.			●



### “E” codes

Error codes starting with the letter “E” signal abortion of the remote value setting. The two-digit error number indicates the cause.



Proceed as follows:




- Acknowledge the error message with the **C** key.
- Eliminate the cause of the error yourself or call the TELESET data centre or Service. Please observe the notes in the table below.
- Start loading postage again.

Code	Error message Cause	Correction by		
		User	TELESET data centre	Servicing dealer
E 16	Wrong dialing procedure. Modem not operable.			•
E 24 E 25	Modem not operable or defective.			•
E 17 E 19 E 20	Internal error.			•
E 21	Loading procedure terminated by operator.	•		
E 29	Connection could not be set up within 70 seconds.			•
E 30 E 32 E 46	Processing not possible in TELESET data centre.		•	
E 33	Franking machine unknown in TELESET data centre.		•	

Code	Error message	Correction by		
	Cause	User	TELESET data centre	Servicing dealer
E 34	Franking machine not registered with TELESET data centre.		●	
E 35	Franking machine not yet approved by TELESET data centre.		●	
E 36	Postage cannot be called up by franking machine.		●	
E 37	Loading amount exceeds postage available.	●	●	
E 38	Postage account denied.		●	
E 40 E 41 E 42	Postage register not correct.			●
E 43	Impermissible postage amount.	●		
E 44	Maximum total loaded postage reached.			●
E 50 E 51 E 52	Wrong PIN number.			●
E 99	Internal error.			●

### 13.3 Tips for helping yourself

Problem	Possible cause and remedy
Blank display	<p>No power connection Check whether the power cable is plugged in correctly and the optimail is switched on (keylock in horizontal position).</p>
Date and/or time incorrect	<p>Reset the date and/or time ( ↗ Chapter 8.1 and 8.2).</p>
Gaps in the imprint / irregular imprint	<p>Difference in thickness in the imprint area (especially when franking letters containing several sheets).</p> <p>Before imprinting, knock the upper edge of the envelopes against a smooth underlay. Please note information on page 17.</p> <hr/> <p>Frank the empty envelope or use franking labels.</p>
optimail does not frank	<p>No postage available (display: Limit End). The set postage value cannot be franked. Load new postage ( ↗ Chapter 7).</p> <hr/> <p>Scales function is switched on (display: ) but no postage calculator is connected. Confirm the scales function with the  key.</p> <hr/> <p>Account "M0" is set. No franking can be performed on account "0". Set an account between 1 and 9.</p>
optimail blocked	<p>Switch off the optimail. Wait briefly and switch back on.</p>

Problem	Possible cause and remedy
Letter jammed / mail jam	<p> <b>Caution! Jam!</b> Do not remove the jammed letter by force. The ribbon could tear.</p> <p><b>Always clear a mail jam like this:</b>            Press any key (<b>except</b> the key ) or switch off. The optimail releases the letter. Remove the letter. Then check the ribbon cassette. Remove the ribbon cassette and tighten the ribbon if necessary (➤ Chapter 12.2).</p>
<b>...when using a postage calculator</b>	
optimail does not accept the postage value determined by the postage calculator	<p>The data transmission cable is not connected correctly.            Check whether the data transmission cable is plugged and screwed into both devices correctly.</p>
	<p>Data transmission is faulty.            Switch off the optimail and the postage calculator, wait briefly and switch back on.</p>
	<p>optimail is not ready to receive data from the postage calculator.            On the optimail: Press the  key.            On the postage calculator: Remove the mailpiece from the weighing tray and place it back on the tray again.</p>
Type of mail endorsement is not set automatically / is not correctly set by the postage calculator	<p>The postage calculator is not set up properly for operation with the optimail. Read the operator manual of your postage calculator.</p>
	<p>There is no suitable endorsement for the dispatch setting.</p>

## Instructions for installation and commissioning

The following overview lists the operating steps for installing and commissioning the optimail.

### *Commissioning overview*

**Step 1:** Unpack



**Step 2:** Check the contents of the package



**Step 3:** Install the optimail



**Step 4:** Insert the ribbon cassette



**Step 5:** Connect the optimail



**Step 6:** Switch on



**Step 7:** Load postage

The individual operating steps are described in detail on the following pages.

## Step 1: Unpacking

- Open the top of the box.
- Lift the optimail carefully out of the box.
- Remove the packing shells from the right and left.
- Remove the optimail from the protective foil.
- Unpack the accessories.



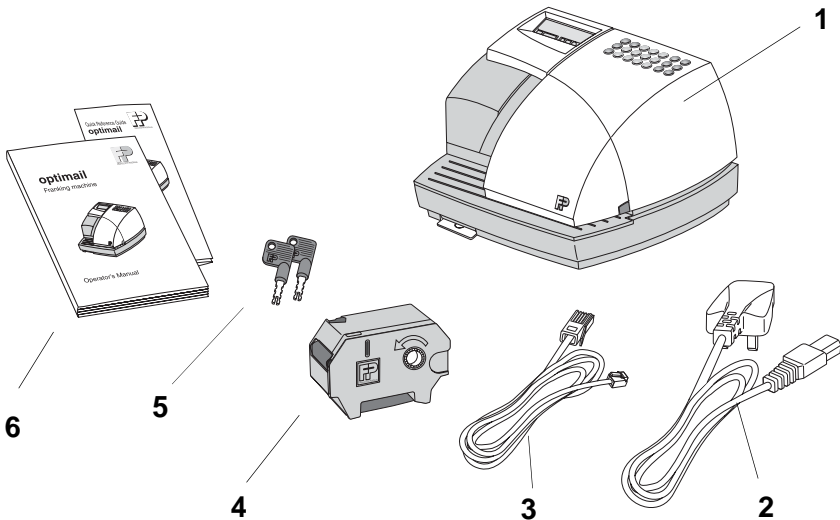
Do not throw away the packaging. Use it again when you need to transport the optimail or send it in to Service.

## Step 2: Checking the contents of the package



**Warning!** Do not start operating the optimail if parts are damaged or missing. Please contact your Francotyp-Postalia Service.

- Check that the contents of the package are complete and free from any damage.

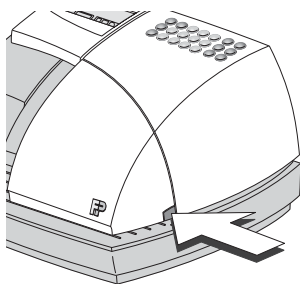


**Scope of delivery:**

- 1 optimail franking machine
- 2 Power cable
- 3 Modem cable
- 4 Ribbon cassette
- 5 Keys, 2
- 6 Operator manual and quick reference
- 7 PIN Card (not shown)

**Step 3: Installing optimail**

- Choose an installation site with the following ambient conditions:
  - Room temperature 10°C to 40°C  
(The best printing quality is achieved at a room temperature of 15°C to 35°C.)
  - No direct sunlight
  - Power socket in the immediate vicinity.
- Place the optimail on a firm, level, horizontal base.

**Step 4: Inserting the ribbon cassette**

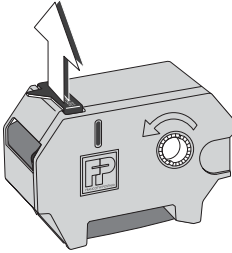
- Open the flap of the ribbon cassette compartment by lightly pressing the release key.

The flap swings up automatically to the stop.

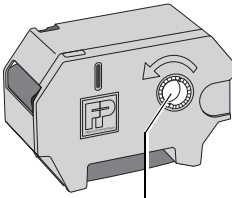


**Caution!** Make sure you do not crease or tear the ribbon when inserting it. This prevents breaking of the ribbon.

Make sure the edges of the ribbon do not fold over. Creased ribbons are thicker and prematurely fill the used ribbon spool.

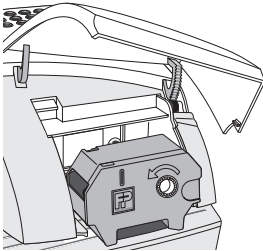


- Remove the enclosed ribbon cassette from its packing and remove the transport fixture (red paper strip).

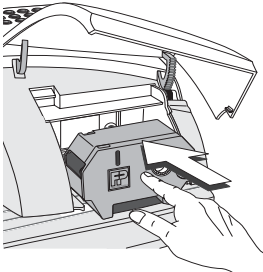


Ribbon spool

- Tensioning the ribbon. Turn the white ribbon spool in the direction of the arrow.



- Place the ribbon cassette on the letter receiving tray with the ribbon facing downwards.



- Push in the ribbon cassette carefully to the stop. The ribbon cassette must slide easily into the holders in the cassette compartment.
- Close the flap. The catch snaps in tangibly.

Labels attached to the letter receiving tray and the inside of the cassette compartment provide additional information about inserting the ribbon cassette.

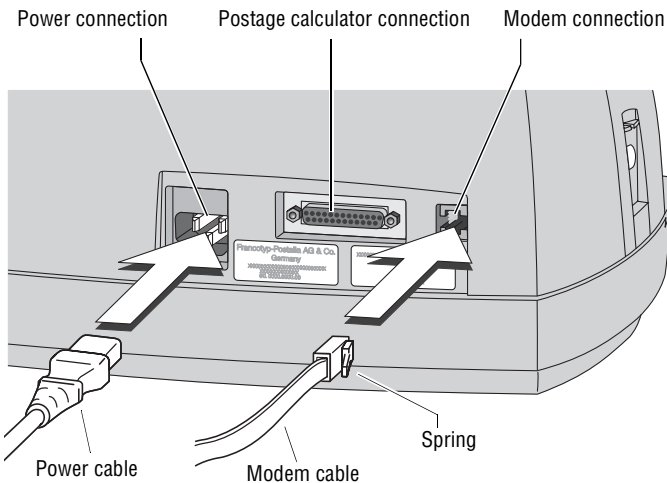
## Step 5: Connecting the optimail



**Warning!** Use only the power and modem cables provided with the optimail or approved by Francotyp-Postalia.

Makes sure that connecting cables are not damaged.

Only connect the optimail to a grounded PE contact socket 240 V AC.



- Plug the power cable plug into the mains socket. The mains socket is on the back of the optimail.
- Plug the mains plug into the grounded PE contact socket (240 V AC).
- Plug the modem cable with the 6/6 Western plug into the optimail's modem socket. The modem socket is on the back of the optimail. The spring on the plug must be facing the side panel.
- Connect the modem cable to the telephone socket (431a).

The optimail is configured for one of the following types of connection to the telephone line according to your order.

- **Main line** with DTMF dialling method (Dual Tone Multifrequency)
- **Main line** with pulse dialling method (PD)
- **Extension** with dual tone multifrequency (DTMF) dialling method – outside line seizure with digit “0” and pause
- **Extension** with pulse dialling method (PD) – outside line seizure by digit/digit sequence, e.g. “9”.

You will find further information about the connection types and setting the outside dialling parameters for the built-in modem on page 58.



Read Chapter 11.1 to find out how to connect an FP postage calculator to your optimail.

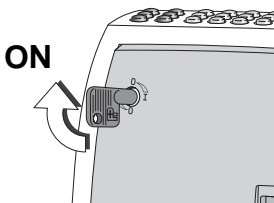
## Step 6: Switching on



**Caution!** When you move the optimail from a cold environment (i.e. below 10 °C): Wait at least 2 hours before starting the franking machine. The optimail adapts to room temperature. Any condensation evaporates.

### Switching on

- Insert the key provided in the keylock on the back of the optimail.
- Turn the key to the horizontal position (= ON).



*Self-test*

The optimail emits an acoustic signal and all segments are briefly visible in the display. The self-test ends with a short acoustic signal.



The optimail displays today's date after the self-test. The postage value display appears after about 3 seconds.

## Step 7: Loading postage

Before you can frank letters with the optimail for the first time, you have to load a certain postage amount (at least 10 £) into the optimail. Read Chapter 7 on page 24 to find out how to load postage.



We will gladly provide support for installing and commissioning your optimail. Simply contact our Service.

**FP Mailing Ltd.**  
**Lakeside House**  
**74 Questor**  
**Powdermill Lane**  
**Dartford**  
**Kent DA1 1EF**

**FREEPHONE 0500 223563**  
**email enquiries@fpmailing.co.uk**

## Setting the outside dialling parameters for the modem

The outside dialling parameters for the modem are set for your telephone connection before the optimail leaves the factory (according to your order).

You can check the programmed outside dialling parameters and reset them if you change your telephone connection. The following examples show the procedure for the four typical connection types.

### Example 1:

#### Main line with dual tone multifrequency dialling (DTMF)

Main line: You do not have to dial a digit (e.g. "0") or press the R key to dial into the public telephone network (outside line seizure).

You will recognise dual tone multifrequency dialling from the audible "tones" when dialling.

**This is how you set the outside dialling parameters:**

Outside dialling parameters



Enter PIN (Personal identification number)

Press  key

Press  key

Press  key (delete)

Press  key (set "t")

Press  key (save)

## Example 2: Main line with pulse dialling method (PD)

Main line: You do not have to dial a digit (e.g. "0") or press the R key to dial into the public telephone network (outside line seizure).

You will recognise pulse dialling from the "clicking" heard when dialling.

### This is how you set the outside dialling parameters:

Outside dialling parameters



Enter PIN (Personal identification number)

Press  key

Press  key

Press  key (delete)

Press  key (set "P")

Press  key (save)

**Example 3:****Extension with dual tone multifrequency dialling (DTMF)**

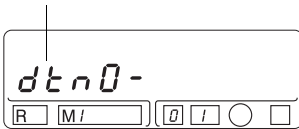
Outside line seizure with digit “0” and pause

Extension: You have to dial a digit (e.g. “0”) to dial into the public telephone network.

You will recognise dual tone multifrequency dialling from the audible “tones” when dialling.

**This is how you set the outside dialling parameters:**

Outside dialling parameters



Enter PIN (Personal identification number)

Press  key


Press  key

Press  key (delete)

Press  key (set “t”)

Press  key (set “n”)

Press  key (set “0”)

Press  key (set pause “-”)

Press  key (save)

**Example 4:****Extension with pulse dialling method (PD)**

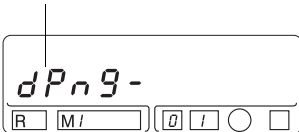
Outside line seizure with digit “9” and pause

Extension: You have to dial a digit/digit sequence (e.g. “9”) to dial into the public telephone network (outside line seizure).

You will recognise pulse dialling (PD) from the “clicking” heard when dialling.

**This is how you set the outside dialling parameters:**

Outside dialling parameters



Enter PIN (Personal identification number)


Press  key


Press  key

Press  key (delete)

Press  key (set “P”)

Press  key (set “n”)

Press  key (e.g. set “9”)

Press  key (set pause “-”)

Press  key (save)

## Glossary

<b>Date stamp</b>	To the left of the value stamp in the franking imprint.
<b>DX mail</b>	Private Carrier. If your optimail is equipped with the optional DX feature, all frankings for DX mail are counted separately in account 9 and settled directly with the private carrier.
<b>Franking imprint (Royal Mail)</b>	Franking mail for carrying by the Royal Mail. When franking, the optimail prints the value stamp, the date stamp on the envelope. An advertising slogan and a type of mail endorsement can also be printed.
<b>Franking labels</b>	Special self-adhesive labels which you can frank and stick onto your mobilises. Necessary for large, heavy and thick mobilises.
<b>Incoming mail stamp</b>	Additional optimail function – the optimail prints date and time (incoming mail stamp) on your incoming mail. You can print the incoming mail stamp on envelopes up to a thickness of 5 mm or directly on documents.
<b>Modem</b>	Electronic unit built into the optimail which enables exchange of code numbers and desired postage amounts over the telephone line.
<b>Personal Identification Number (PIN)</b>	You will receive a Personal Identification Number (PIN) for your optimail from Francotyp-Postalia. The PIN is your authorisation to load postage by the TELESET method.
<b>Service flat rate</b>	All TELESET services are included in the monthly Service flat rate.

<b>TELESET</b>	Franking machine accounting system of the Francotyp-Postalia AG & Co KG. The optimaill and the Teleset data centre exchange value specifications via modem when loading postage which release the desired postage amount.
<b>TELESET data centre (TDC)</b>	Data centre of Francotyp-Postalia. Here the called postage is released and accounts managed. The Teleset data centre is at your service 24 hours a day via the built-in modem.
<b>Trial run</b>	Franking imprint with the postage value “0” (zero franking). This enables you to check the settings for the franking.
<b>Value stamp</b>	Area on the right hand side of the franking imprint Consists of the postage value, the Royal Mail logo and the machine identification.

## Technical data

<b>Dimensions</b>	320 x 190 x 290 mm (width x height x depth)
<b>Weight</b>	13.47 lb. (6.1 kg)
<b>Power connection</b>	240 V / 50 Hz
<b>Power consumption</b>	90 W (in sleep mode: 6 W)
<b>Protection rating</b>	I
<b>Fuse</b>	slow-blow 0.5 A at 240 V
<b>Display</b>	LCD
<b>Printing process</b>	Thermal printing process
<b>Accounting process</b>	TELESET by modem
<b>Equipment</b>	<ul style="list-style-type: none"> <li>– integrated modem for loading postage</li> <li>– battery buffered system clock</li> <li>– 25-pole port for connecting postage calculator</li> <li>– up to 9 slogan imprints</li> <li>– up to 8 type of mail endorsements</li> <li>– incoming mail stamp function</li> <li>– account function for 9 accounts</li> <li>– printing of account information and register values</li> <li>– high postage value warning</li> <li>– available postage warning</li> </ul>
<b>Ambient conditions</b>	<p>+10°C to +40°C  do not expose to direct sunlight  recommended for optimum printing quality: +15 to +35°C</p>
<b>Noise emission</b>	$L_{WA} < 70$ dB (workplace-related)
<b>Ribbon cassette</b>	<p>about 1000 franking imprints  Storage at 0°C to +32°C, do not expose to direct sunlight</p>
<b>Mail for franking</b>	<p>thickness up to 5 mm  Franking labels, minimum label size, 45 x 130 mm</p>

## Declaration of Conformity

We, Francotyp - Postalia AG & Co. KG,  
located in D-16547 Birkenwerder, Triftweg 21 - 26

herewith declare in our own responsibility that our

**Franking Machine, Model: optimail**

.....  
(Type Designation)

is designed and assembled in conformity with the following harmonized standards:


**EN 60950 / 2000**  
**EN 55022 / 1998**  
**EN 55024 / 1998**  
**EN 61000-2-3 / A14**  
**EN 61000-3-3**  
**CTR 21**

.....  
in accordance with the rules of European Directives

**89 / 336 / EEC (Electromagnetic Compatibility Directive )**  
**73 / 23 / EEC (Low Voltage Directive)**

7. June 2002

.....  
(Date)

 i.v. Peter Klein  
.....  
(Name and authorized signature for the company)

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Every optmail is thoroughly checked before leaving the factory. Should any faults occur in spite of our extensive quality control, please contact your local servicing dealer.

Our main office will be pleased to tell you the address of your local servicing dealer.

GB

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